COVID-19 Aviation Health Safety Protocol
Operational guidelines for the management of air passengers and aviation personnel
in relation to the COVID-19 pandemic
Issue No: 04 — Issue date: 11/05/2022

Annex 1 — Health safety promotion material

General instructions

— Wash hands regularly for at least 20 seconds with soap and water or, where not available, use alcohol-based hand-sanitising solutions.

— Cover the mouth and nose with a tissue or flexed elbow when sneezing or coughing even when wearing a face mask (respiratory etiquette).

— Consider wearing a medical face mask even when it is not mandatory and ensure it is used and disposed of correctly. Replace the mask every four hours (unless instructed otherwise).

— Whenever feasible, observe at least one metre physical distancing.

— Do not touch surfaces unless necessary and avoid close contact with other people, as much as possible.

— Be kind to each other and respect the choice of other passengers.

Before leaving for the airport

— Do not travel to the airport if you have tested positive for COVID-19 in the past 10 days, if you have been placed in official quarantine or if you have COVID-19-compatible symptoms.

— Read your airline's health safety promotion material.

— Make sure you have sufficient medical face masks and hand sanitiser for your entire journey.

— Make sure you allow enough time for your journey to the airport, including security checks at the airport.

At the airport

— Contact airport staff if you have any questions or if you feel uneasy (they are there to help you).

— Practice hand hygiene and cough etiquette, and observe physical barriers or signs indicating recommended preventive measures. Where possible, maintain physical distancing.

— Consider wearing a medical face mask even when it is not mandatory.

— Collect your bags and exit the terminal building as soon as possible.

— Reduce the risk of virus transmission by minimising interaction with people in the arrival terminal.

On the aircraft

— If you have any questions or feel uneasy, ask a cabin crew member (they are there to help you in this new situation) and be nice to them .

— Watch the cabin safety demonstration so you know what is happening on your flight.

— Follow the sanitary instructions given by the on-board personnel and respect the choice of other passengers if the mask is not required.

— Reduce the use of the individual air-supply nozzles as much as possible.

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EASA-developed Safety promotion material can be found available at the following links:
- https://www.easa.europa.eu/document-library/general-publications/easaecdc-process-passengers
- https://www.easa.europa.eu/document-library/general-publications/coronavirus-advice-airlines-and-their-crews
- https://www.easa.europa.eu/community/content/covid-19-support-material

ECDC-developed infographics and video materials regarding COVID-19 preventive measures can be found at the following links:
- https://www.ecdc.europa.eu/en/covid-19/facts/infographics
- https://www.ecdc.europa.eu/en/covid-19/facts/videos